

## Testimonials

"I have been extremely pleased with all of the staff here at the Sally Balin Medical Center. Everyone has been very thoughtful and supportive through my procedures. The staff here far surpasses any medical personal I have dealt with in the past at other facilities. Thank you for all your help."

"The greatest state of the art surgery center for all outpatient surgeries as well as a well trained professional staff! I am well pleased to have been directed to such a facility with an extremely competent physician, dedicated to the well being of each individual patient. Dr. Balin and his staff are to be commended for their dedication and a job well done to perfection. I have passed your business card along to 3 different people who will be contacting your office shortly."

"Your surgery center is unique. It's so much nicer than going to a same day surgery place in a hospital. I feel like everyone truly cares about me. I am made to feel at home by everyone even people I don't know. Your other patients are even wonderful. Everything here is wonderful. The location is great. The building is beautiful. Most of all, your staff is so special. Whenever I am here, your entire staff is cheerful, friendly, welcoming and puts patients at ease. You almost forget why you are here. It's like you're at your neighborhood club where "everybody knows your name and everybody's glad you came." I would be proud to have anyone who works here as family, and now to the most important thing. You have a special talent to detect what is wrong and make it go away. I don't know where else you could go for medical treatment like we get here. Thank you. I have nothing but praise for Dr. Balin and his nurses. I have recommended them to several friends and would not hesitate to do so again."

"As expressed previously, during my many visits to the Sally Balin Surgical Center, I have always felt that I am in good hands and in a quality environment, both of which are essential ingredients for achieving and maintaining "patient satisfaction" in any medical practice. The physical facilities and equipment available at the Surgical Center are first rate, clean, and, though highly utilized, are obviously well maintained and upgraded. The amenities (for creature comfort of mind and body) available, particularly the "lounge" is outstanding and well appreciated. I thought the lounge was great when I first entered about 14 months ago what with coffee, a telephone, reclining chairs, microwave, excellent magazines, shelves of books, piped in classical music, etc. The more recent additions of a well-stocked (non-junk food/drink) vending machine and overhead large size TV make it seem even more like a home away from home. While the physical facilities and amenities are reassuring and comforting to we patients the foremost and best assets of the Surgical Center are its hard-working, dedicated staff members whose thoughtfulness, skill, and concern for the total well being of the patients are always evident and very much appreciated."

"Dr. Balin is the most respectable, knowledgeable doctor I have ever met. I would never go anywhere else! He is a magician with a needle and thread. You can always find a time to fit into your schedule. He works all the time! I feel lucky to ever have found Dr. Balin!"

"All the facilities are first class; much better then being in the hospital for this surgery. Dr. Balin is top of the line in his field. The nursing staff is a great support group. The receptionists and scheduling personnel are highly qualified and kind."